

QUALITY MANAGEMENT SYSTEM CERTIFICATION

Boosting quality to differentiate yourself from the competition

BUSINESS CHALLENGE

Successful companies are driven to deliver quality - from the way they operate, to the customer service standards they establish and the products they deliver. This is a strategic vision for continuous transformation to improve brand equity and image and ensure you are better equipped to win new opportunities in an increasingly competitive global marketplace.



WHAT IS ISO 9001 ?

ISO 9001 is an international Quality Management Systems (QMS) standard related to quality management, applicable to any organization from all types of business sectors and activities. ISO 9001 provides a framework to respond to changing quality requirements in balance with society, economics and environment.

WHY SHOULD MY ORGANIZATION IMPLEMENT ISO 9001?

Customers are the lifeblood of any business! To keep customers – and to keep them satisfied – your product or service must meet their requirements. ISO 9001 provides a framework for taking a systematic approach to managing our business processes to meet those requirements. It is a set of common and stable requirements for at least the next 10 years which will not only give you a standard platform for continuous growth but also a competitive advantage among your competitors.



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ISO 9001 CERTIFICATION BENEFITS



Ensures your products and services effectively meet customer and applicable statutory and regulatory requirements



Allows you to measure your progress towards continual improvement of business performance creating a benchmark



Creation of knowledge database for effective exchange of company knowledge



Stakeholder and Risk management



High Level Structure (HLS) to easily integrate with more than one standard

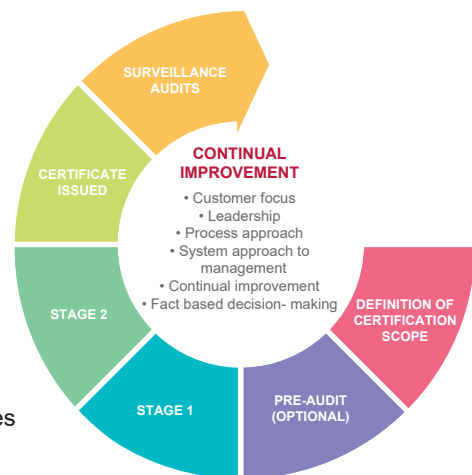


QMS closely aligned with core business processes

OUR CERTIFICATION PROCESS

Key steps in our certification process are:

- **Definition of certification scope**
- **Pre-audit (optional):** gap analysis and diagnosis of your current position against standard
- **Certification audit** performed in 2 stages:
 - **Stage 1** - Readiness review performed to verify that the organization is ready for certification
 - **Stage 2** - Evaluation of implementation, including the effectiveness, of the management system of the organization
- A **certificate** valid for 3 years is issued upon satisfactory results of stage 2 audit
- **Surveillance audits** to verify that the management system continues to fulfil the requirements of the standard and monitor the continual improvement
- **Re-certification** after 3 years to confirm the continued conformance and effectiveness of the management system as a whole



WHY CHOOSE BUREAU VERITAS SERVICES?

NETWORK

With 150,000 active ISO certificates and +7,400 skilled auditors, Bureau Veritas is present in 140 countries with local specialists in 80 countries.

EXPERTISE

Our auditors have extensive knowledge of specific industry sectors, local regulations, markets and language that enables them to provide solutions adapted to your needs.

RECOGNITION

Bureau Veritas Certification is recognized by more than 40 national and international accreditation bodies across the world.

MARK OF GLOBAL RECOGNITION

The Bureau Veritas Certification mark is a globally recognized symbol of your organization's ongoing commitment to excellence, sustainability and reliability.



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