

CQI-IRCA CERTIFIED PT236:

# QUALITY MANAGEMENT SYSTEM ISO 9001:2015 INTERNAL AUDITOR TRAINING COURSE

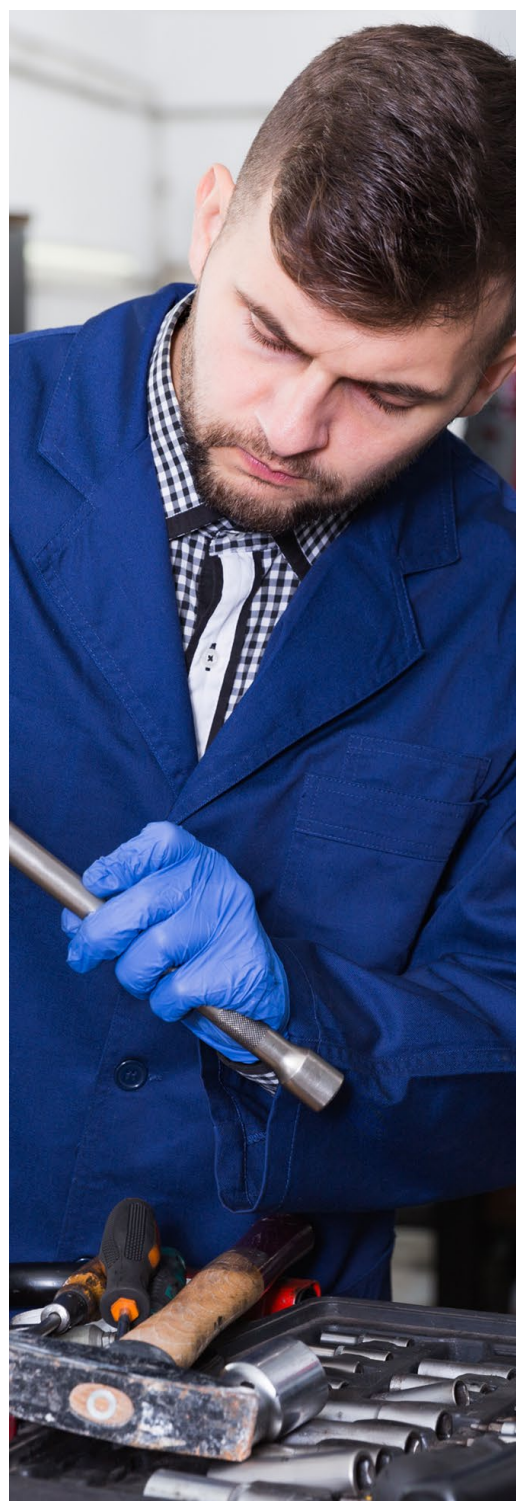
(COURSE ID:17960)



BUREAU  
VERITAS

# AIM OF THE COURSE

- To provide students with the knowledge and skills required to perform an internal audit of part of a quality management system based on ISO 9001 and
- Report on the effective implementation and maintenance of the management system in accordance with ISO 19011:2018



In addition to this course, students must also complete an CQI-IRCA-certified QMS Foundation training course to meet the full training requirements for initial certification as an CQI-IRCA Internal QMS Auditor.

## COURSE LEARNING OBJECTIVES

On completion, successful students will be able to:



With reference to the Plan, Do, Check, Act cycle, explain the process-based quality management system model for ISO 9001, and the role of internal audit in the maintenance and improvement of quality management systems



Plan, conduct, report and follow up an internal audit of part of a quality management system based on ISO 9001, and in accordance with ISO 19011:2018



Explain the role and responsibilities of an auditor to plan, conduct, report and follow up an internal quality management system audit, in accordance with ISO 19011:2018

### COURSE VENUE

Our training courses are designed for delivery in a:

- **Classroom Mode:** at the training venues arranged by Bureau Veritas, or venues at your premises, or premises of your choice.
- **Live Virtual Mode:** remotely with participants/delegates logging into a specific web link created and shared by Bureau Veritas. This arrangement can be made exclusively for your organisation's exclusive courses.

### ADDITIONAL INFORMATION

The maximum number of delegates for this course is 20 and the minimum is 4.

The course is certified by CQI-IRCA.

# PREREQUISITES

The students are recommended to have the following prior knowledge before attending this course:

- a) Management systems
    - Understand the Plan-Do-Check-Act (PDCA) cycle
  - b) Quality management
    - A basic knowledge of the concepts of quality management and the relationship between quality management and customer satisfaction
    - Understand commonly used quality management terms and definitions, as given in ISO 9001
- An understanding of the requirements of ISO 9001, which may be gained by completing an CQI-IRCA-certified QMS Foundation training course or equivalent.

### REFRESHMENTS

#### Bureau Veritas Certification arranged courses

Refreshments and lunches are provided during the breaks. For accommodation and evening meal arrangements, please contact your local Bureau Veritas Certification office.

#### Courses at your premises

Accommodation/refreshments are not included in the course fee.

# AREAS OF KNOWLEDGE

On completion, successful students will be able to understand and describe

- The purpose, structure and significance of a QMS
- The terms and definitions used in auditing, including objectives, criteria and scope
- The audit cycle
- Auditor/lead auditor responsibilities
- Planning and conducting audits of processes for which documented procedures do or do not exist
- Gathering and evaluating objective evidence
- Audit reporting and follow-up

# CONTENTS



An overview of ISO 9001:2015



Management of audit programmes



Audit planning and preparation



Performing process-based audits



Recording and evaluation of findings



Audit reporting



Audit follow-up

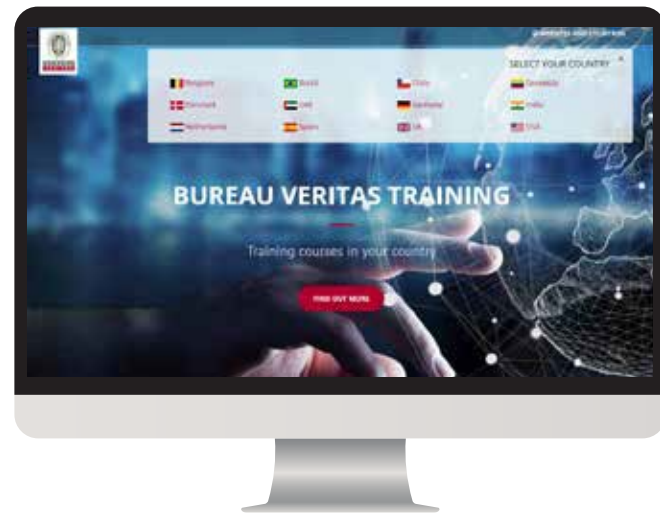


Delegate Assessment - Assessment is carried out by continuous assessment of delegate performance throughout the theoretical and practical phases



# BUREAU VERITAS DIGITAL TRAINING

Our digital courses and resources are a flexible, convenient solution to your specific training needs. No matter how geographically scattered your teams may be, our digital options ensure that your employees receive the highest quality, consistent training. You can choose from our comprehensive catalogue of digital training courses, or we can partner with you to create a customized digital training program suited to your particular objectives.



## KEY BENEFITS



**A flexible, user-led digital learning experience**



**Detailed and clear explanation** of the latest industry best practices, regulations and requirements



**Actionable insights** on your organization's obligations and responsibilities



**Optimize organizational control** by ensuring your employees receive relevant, consistent training



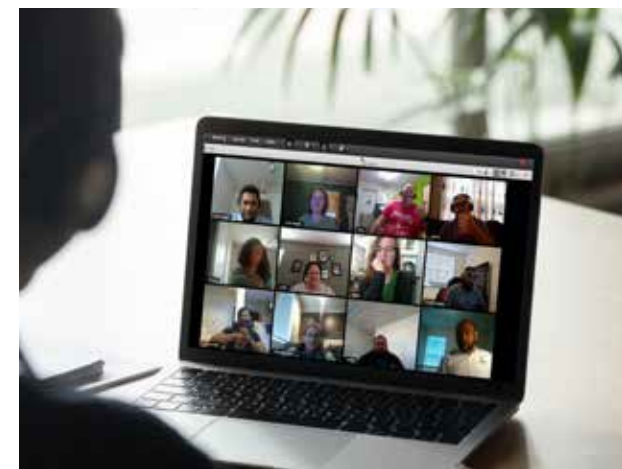
### E-LEARNING PROGRAMS

Our e-learning courses are a flexible training solution that allow your employees to learn at their own pace. Our team of industry experts have designed some of the most specialized courses on the market. The Bureau Veritas e-learning system is user-led and accessible from any place and at any time, thanks to our 24/7 online infrastructure.



### BLENDED TRAINING

A blended course combines online digital media with the traditional classroom method. With our blended training, you will benefit from classroom interaction with our global experts, as well as a totally flexible online training system, giving you scope and autonomy. This is an attractive option if you want the personal input of our experts and the flexibility of e-learning.



### VIRTUAL CLASSROOM COURSES

Our Virtual Classroom is an ideal alternative to the traditional classroom setting for professionals who may not have the budget or time for travel, or prefer the convenience of attending a course online. This is a live tutor-led experience where the trainer and delegates can interact with each other and share materials as if they were all in a room together.



## SHAPING A WORLD OF TRUST

Bureau Veritas is a Business to Business to Society company, contributing to transforming the world we live in. A world leader in testing, inspection, certification and technical services, we help clients across all industries address challenges in quality, health & safety, environmental protection and social responsibility.

## CERTIFICATION FOR CONTINUAL IMPROVEMENT

Bureau Veritas is one of the world's leading certification bodies. We support clients on every continent to continuously improve their management systems and organizational performance, in order to mitigate risk, achieve compliance, increase stakeholder confidence and achieve excellence.

Le Triangle de l'Arche  
8, cours du Triangle / CS 90096  
92937 Paris La Défense Cedex / FRANCE  
[bureauveritatraining.com](http://bureauveritatraining.com)



**BUREAU  
VERITAS**

Shaping a World of Trust