

CQI-IRCA CERTIFIED PR328:  
**QUALITY MANAGEMENT**  
**SYSTEM ISO 9001:2015**  
**LEAD AUDITOR**  
**TRAINING COURSE**  
(COURSE ID:17929)







BUREAU  
VERITAS

# BENEFITS

ON SUCCESSFULLY COMPLETING THE COURSE, STUDENTS WILL BE ABLE TO:



-  Perform an audit as per the requirements of the ISO 9001:2015 Standard
-  Have knowledge of key quality issues
-  Successfully execute a quality management systems audit
-  Communicate the audit findings to a client
-  Understand key elements of the ISO 19011:2018 and ISO/IEC 17021-2015 Standards IAF MD 1 & MD 5
-  Plan an audit against a set of audit criteria
-  Create clear, concise and relevant audit reports

The course uses a variety of learning methods including taught sessions, discussions and practical exercises and roles plays to achieve its aims. The practical exercises are based upon a contiguous case study. However, the procedures, work instructions and data are typical and could relate to many different enterprises equally. The practical exercises have been carefully designed to focus upon issues that commonly arise during QMS audits.

## COURSE VENUE

- Our training courses are designed for delivery in a:
- **Classroom Mode:** at the training venues arranged by Bureau Veritas, or venues at your premises, or premises of your choice.
  - **Live Virtual Mode:** remotely with participants/delegates logging into a specific web link created and shared by Bureau Veritas. This arrangement can be made exclusively for your organisation's exclusive courses.

## PRE-COURSE STUDY MATERIALS

To enable students to achieve this prior knowledge, Bureau Veritas Certification will provide pre-study material in advance. Students are required to study the material and also complete all assignments and test quizzes and come prepared to the venue.

## ADDITIONAL INFORMATION

The maximum number of delegates for this course is 20 and the minimum is 4.

The course is certified by CQI-IRCA.

# PREREQUISITES

- Completion of secondary education.
- An understanding of report writing is desirable.
- **The students are expected to have acquired the following prior knowledge:**
  - a) Knowledge of the following:
    - The Plan, Do, Check, Act (PDCA) cycle.
    - The relationship between quality management and customer satisfaction.
    - Commonly used quality management terms and definitions and the 7 Quality Principles as given in ISO 9000.
    - The process approach used in quality management.
    - The model of a process-based Quality Management System, the structure and content of ISO 9001.
  - b) Knowledge of the requirements of ISO 9001, which may be gained by completing an CQI-IRCA certified QMS Foundation Training course or equivalent.

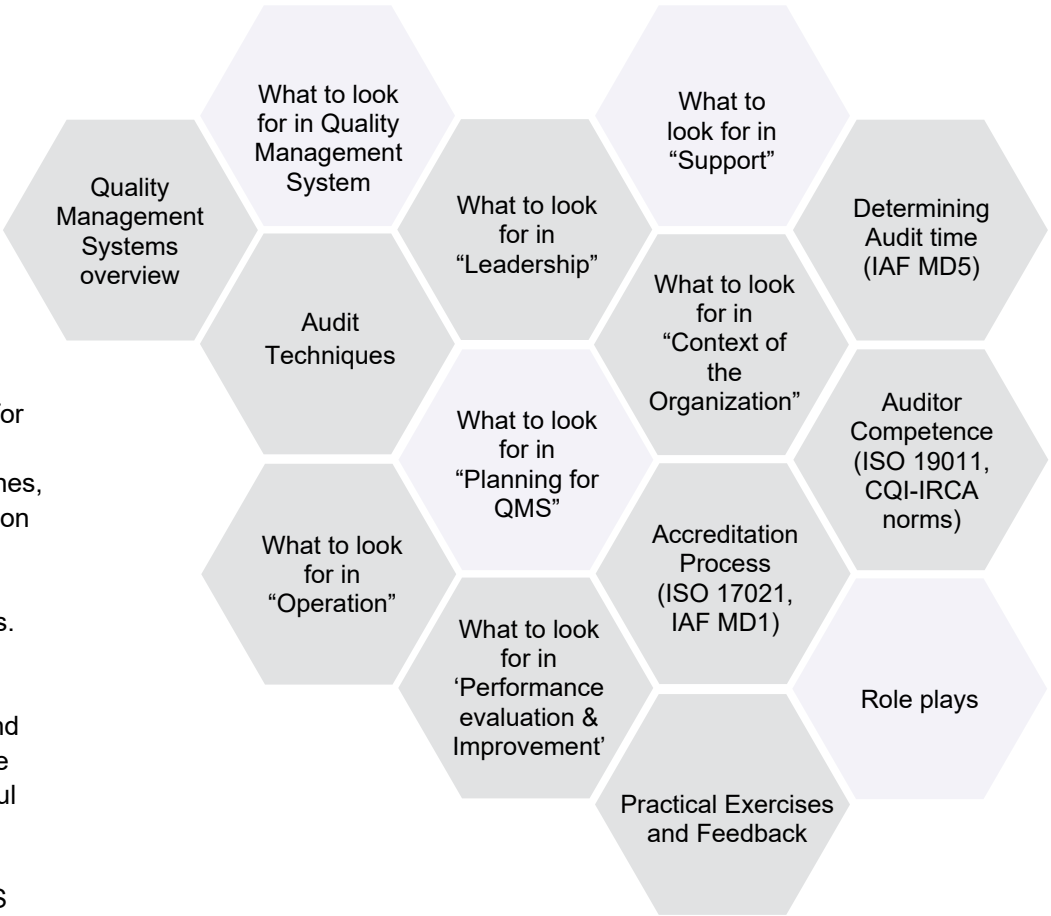
## REFRESHMENTS

Bureau Veritas Certification arranged course.  
Refreshments and lunches are provided throughout the course. For accommodation and evening meal arrangements, please contact your local Bureau Veritas Certification office.

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There is a two-hour examination for this course. Electronic devices, including laptops and mobile phones, are not permitted in the examination room. Delegates will also be assessed on the basis of their progress throughout the exercises.

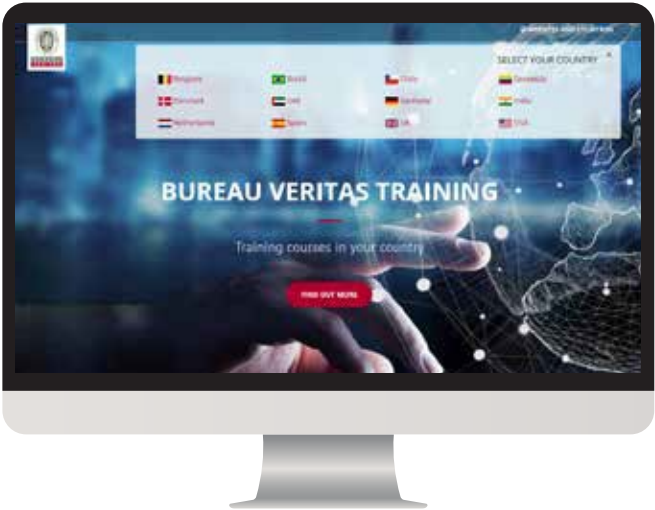
Delegates who successfully complete both the examination and the continuous assessment will be awarded a certificate of Successful Completion and will satisfy the training requirements for initial certification as an CQI-IRCA QMS Auditor.





# BUREAU VERITAS DIGITAL TRAINING

Our digital courses and resources are a flexible, convenient solution to your specific training needs. No matter how geographically scattered your teams may be, our digital options ensure that your employees receive the highest quality, consistent training. You can choose from our comprehensive catalogue of digital training courses, or we can partner with you to create a customized digital training program suited to your particular objectives.



## KEY BENEFITS



**A flexible, user-led digital learning experience**



**Detailed and clear explanation** of the latest industry best practices, regulations and requirements



**Actionable insights** on your organization's obligations and responsibilities



**Optimize organizational control** by ensuring your employees receive relevant, consistent training



### E-LEARNING PROGRAMS

Our e-learning courses are a flexible training solution that allow your employees to learn at their own pace. Our team of industry experts have designed some of the most specialized courses on the market. The Bureau Veritas e-learning system is user-led and accessible from any place and at any time, thanks to our 24/7 online infrastructure.



### BLENDED TRAINING

A blended course combines online digital media with the traditional classroom method. With our blended training, you will benefit from classroom interaction with our global experts, as well as a totally flexible online training system, giving you scope and autonomy. This is an attractive option if you want the personal input of our experts and the flexibility of e-learning.



### VIRTUAL CLASSROOM COURSES

Our Virtual Classroom is an ideal alternative to the traditional classroom setting for professionals who may not have the budget or time for travel, or prefer the convenience of attending a course online. This is a live tutor-led experience where the trainer and delegates can interact with each other and share materials as if they were all in a room together.



## SHAPING A WORLD OF TRUST

Bureau Veritas is a Business to Business to Society company, contributing to transforming the world we live in. A world leader in testing, inspection, certification and technical services, we help clients across all industries address challenges in quality, health & safety, environmental protection and social responsibility.

## CERTIFICATION FOR CONTINUAL IMPROVEMENT

Bureau Veritas is one of the world's leading certification bodies. We support clients on every continent to continuously improve their management systems and organizational performance, in order to mitigate risk, achieve compliance, increase stakeholder confidence and achieve excellence.

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