

CQI-IRCA CERTIFIED FD116:
**QUALITY MANAGEMENT
SYSTEM ISO 9001:2015
FOUNDATION
TRAINING COURSE**
(COURSE ID:17960)






AIM OF THE COURSE

THIS COURSE AIMS TO PROVIDE STUDENTS WHO HAVE AN EXISTING BASIC KNOWLEDGE OF, OR EXPERIENCE IN, QUALITY MANAGEMENT:

- With an understanding of the management systems approach and the requirements of ISO 9001.
- To provide a basis for students who wish to go on to complete CQI-IRCA-certified QMS auditor training courses.

COURSE LEARNING OBJECTIVES

On completion, successful students will be able to:

-  Understand and explain the purpose and benefits of a quality management system
-  Be aware of and outline the structure and content of ISO 9001 and its relationship with ISO 9000
-  Interpret and explain the specific quality management-related requirements of ISO 9001

COURSE VENUE

Our training courses are designed for delivery in a:

- **Classroom Mode:** at the training venues arranged by Bureau Veritas, or venues at your premises, or premises of your choice.
- **Live Virtual Mode:** remotely with participants/delegates logging into a specific web link created and shared by Bureau Veritas. This arrangement can be made exclusively for your organisation's exclusive courses.

The course is certified by CQI-IRCA.

PREREQUISITES

The students are recommended to have the following prior knowledge before attending this course:

- a) Knowledge of management systems through the Plan-Do-Check-Act cycle
- b) The core elements of a management system and the inter relationship between the top management responsibility, policy, objectives, planning, implementation, measurement, review and continual improvement
- c) Knowledge of quality management, consisting of:
 - A basic knowledge of the concepts of quality management and the relationship between quality management and customer satisfaction
 - An understanding of commonly used quality management terms and definitions, as given in ISO 9000
 - The 7 Quality management principles and their application
 - The relationship between the quality management and customer satisfaction









REFRESHMENTS

Bureau Veritas Certification arranged courses and refreshments and lunches are provided during the breaks. For accommodation and evening meal arrangements, please contact your local Bureau Veritas Certification office.

ADDITIONAL INFORMATION

The maximum number of delegates for this course is 20 and the minimum is 4.

CONTENTS

-  An introduction to the concept of quality, its basic concepts, and terminology associated with quality management
-  An effective approach to the implementation project
-  Fundamentals of the benefits that may be achieved through implementation of an ISO 9001:2015 compliant system
-  Guidance on the benefits of building on this foundation and becoming an CQIIRCA certified internal auditor
-  Introduction to the ISO 9000 series of standards
-  Assignments (the course is 60% activity based)
-  Detailed review and interpretation of the particular requirements of ISO 9001:2015
-  Delegate Assessment - Assessment is carried out by continuous assessment of delegate performance throughout the theoretical and practical phases

Successful completion of this course will enable students to appreciate the requirements of the standard, but will not meet the qualification requirements of CQI-IRCA for certification as CQI-IRCA certificated. For details on the full training course, students are advised to refer to CQI-IRCA document : CQI-IRCA/1000



BUREAU VERITAS DIGITAL TRAINING

Our digital courses and resources are a flexible, convenient solution to your specific training needs. No matter how geographically scattered your teams may be, our digital options ensure that your employees receive the highest quality, consistent training. You can choose from our comprehensive catalogue of digital training courses, or we can partner with you to create a customized digital training program suited to your particular objectives.



KEY BENEFITS



A flexible, user-led digital learning experience



Detailed and clear explanation of the latest industry best practices, regulations and requirements



Actionable insights on your organization's obligations and responsibilities



Optimize organizational control by ensuring your employees receive relevant, consistent training



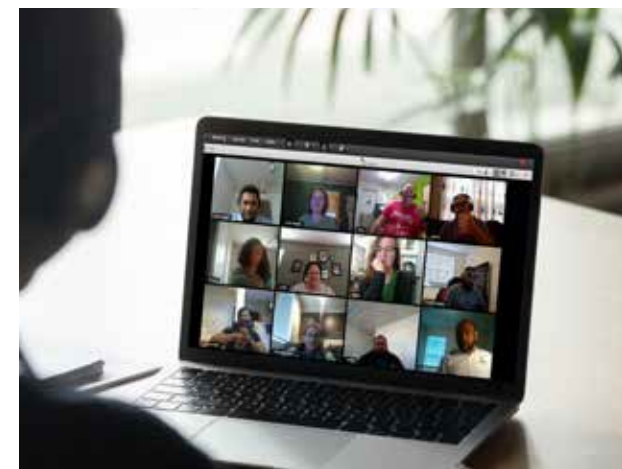
E-LEARNING PROGRAMS

Our e-learning courses are a flexible training solution that allow your employees to learn at their own pace. Our team of industry experts have designed some of the most specialized courses on the market. The Bureau Veritas e-learning system is user-led and accessible from any place and at any time, thanks to our 24/7 online infrastructure.



BLENDED TRAINING

A blended course combines online digital media with the traditional classroom method. With our blended training, you will benefit from classroom interaction with our global experts, as well as a totally flexible online training system, giving you scope and autonomy. This is an attractive option if you want the personal input of our experts and the flexibility of e-learning.



VIRTUAL CLASSROOM COURSES

Our Virtual Classroom is an ideal alternative to the traditional classroom setting for professionals who may not have the budget or time for travel, or prefer the convenience of attending a course online. This is a live tutor-led experience where the trainer and delegates can interact with each other and share materials as if they were all in a room together.



SHAPING A WORLD OF TRUST

Bureau Veritas is a Business to Business to Society company, contributing to transforming the world we live in. A world leader in testing, inspection, certification and technical services, we help clients across all industries address challenges in quality, health & safety, environmental protection and social responsibility.

CERTIFICATION FOR CONTINUAL IMPROVEMENT

Bureau Veritas is one of the world's leading certification bodies. We support clients on every continent to continuously improve their management systems and organizational performance, in order to mitigate risk, achieve compliance, increase stakeholder confidence and achieve excellence.

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